**FEES APPLY**

**Tenants Fees**

|  |  |
| --- | --- |
| **General:*** Tenant administration fees are set out in the Tenant Application form.
* For all tenancies exchanged prior to 1st June 2019 these fees will remain in place until 1st June 2020.
* Please refer to the application form signed prior to 1st June 2019 for the detail of these fees.

All tenancies exchanged from 1st June 2019 will be in line with tenant fee ban legislation and the charges as set out below: |  |
| **Refundable Holding Deposit:** A payment of up to 1 weeks rent. |  |
| **Refundable Tenancy Deposit:** A payment equivalent to 5 weeks rent. |  |
| **Fees when you vacate:**Early Termination (where agreed with the landlord):* The outstanding rent payable to the landlord under the tenancy.
* £75.00 (inclusive of VAT) for the reasonable costs of us carrying out the Early Termination.
* £25.00 (inclusive of VAT) towards the landlord’s reasonable costs of registering the deposit with My Deposits.

Administration fees for tenancy swap:* £50.00 (inclusive of VAT) for each occurrence.

Payments for utilities, communication services, TV licence and Council Tax.* As incurred

Default fee for late payment of rent and replacement of lost keys/security devices as required under the tenancy agreement:* The default fee will be equal to 3% over the Bank of England base rate for each date that the rent payment remains outstanding beyond 14 days from due date.
* Reasonable cost of replacing lost keys or other security device giving access to the property.
 |  |

|  |
| --- |
| **Client Money Protection*** Client money protection insurance is provided by: CMP – Client Money Protect

**Independent Redress*** Independent redress is provided by: TPO – The Property Ombudsman
 |